

Dear All,

Responsible Visitor Code:



Church View Care Home has already started the visitation for the families. Visits are held in the **back garden**. As you're aware there must be controlled numbers of recorded visits during the current crisis, therefore visits **must be by appointment only** and be **pre-booked** with our team.

PLEASE NOTE: If you respond 'yes' to any of these questions, please do not arrange a visit:

1. **Have you been feeling unwell recently?**
2. **Have you had a recent onset of a new continuous cough?**
3. **Do you have a high temperature?**
4. **Have you noticed a loss, or change, in your sense of taste or smell?**
5. **Have you had contact in the last 14 days with anyone with COVID-19 symptoms or someone with confirmed COVID-19?**

Before Visit:

- Please call reception on **01784 248610** to book a visitation slot.
- We regret that currently no children and pets are permitted to visit.
- Only **one** family member can visit.
- Visits will be restricted to **30 minutes** and strict 1-metre social distancing must always be maintained.

On Arrival:

- Please call the reception upon your arrival on **01784 248610**.
- Please follow all directions from staff. We will direct you to the visitation area.
- Families must not enter the main part of the home.
- Please use the hand sanitiser provided.
- Please make sure that you are always wearing a mask during the visit.
- We will take your temperature upon arrival.
- Please **DO NOT** touch the resident. This includes hugging, hand-holding or kissing.

- Always maintain the 1-metre rule.



- Please do not pass anything to the resident or staff members
- We won't be able to offer you any food and drink.
- If items do not need bringing into the home e.g. toiletries and clothing, pass them to the staff who will ensure that they are sanitised in line with relevant infection prevention and control guidance.

Thank you in advanced for your cooperation. Together we can reduce the risk of infection and get back to normal as soon as possible.

Parveen Alishah
Home Manager

Church View Care Home